

Fix problem of "501 internal server error" for many file uploads

There are many PDF files that are acceptable to EFS-Web when uploaded but that cause Patentcenter to puke when uploaded. Attached is an exemplary PDF file. USPTO will need to figure out what is wrong with Patentcenter that is making it puke on a PDF file that is acceptable to EFS-Web.

What happens next is that the user sees "501 internal server error" and then the user is able to continue to fee payment and then continue to "submit". Only then does Patentcenter complain that a document description is required, and it is not actually possible to submit.

Voting

0 votes

0 up votes
0 down votes

- Active

ACTIVE

can't enter US national phase

when user tries to enter US national phase, the system says "500 internal server error". The EBC reproduced the error with ticket number 1-618630498 per Harvey. This will need to be fixed in Patentcenter.

Voting

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0 down votes

- Active

ACTIVE

Idea Actions

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- Share

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s-signature block violates 37 cfr 1.4

the patentcenter s-signature refuses to accept an s-signature that contains only one letter (for example "/s/" even though this is compliant with 37 CFR 1.4. This needs to be corrected in patentcenter.

Voting

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Idea Actions

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online issue fee page is broken for China

The online issue fee page has a place to add an assignee. It lists a country of China. But then it requires the user to select a "state/province" which makes no sense for China. The drop-down menu forces the user to select "Tibet" which makes no sense. The screen then renders the result as "Beijing 45 China" which makes no sense. This needs to be corrected.

Voting

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Idea Actions

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PATENT CENTER ALPHA RELEASE

mishandling of file with embedded font

patentcenter mishandles a file if it has an embedded font. one consequence is that it is then impossible to delete the file. the workaround is to save the submission and then reopen it. Then you can delete the file.

Voting

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Idea Actions

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PATENT CENTER ALPHA RELEASE

we need to be able to preview an ADS

if we upload a PDF ADS, we need to be able to view the rendered content (the rendered bibliographic data).

Voting

2 votes

2 up votes
0 down votes

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Idea Actions

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PATENT CENTER ALPHA RELEASE

pukes on PDF with typewriter text

Lots of people use the Acrobat typewriter tool to type information onto a PDF page. Such a page may be freely uploaded to EFS-Web. No problem. But the exact same PDF will cause patentcenter to puke. Why?

Voting

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Idea Actions

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PATENT CENTER ALPHA RELEASE

forced logouts - stop it

very often patentcenter will force me to log in again even though I am in the middle of doing something. In other words it is not as though my computer has been idle, not even for five minutes.

Voting

1 vote

1 up votes
0 down votes

- Active

Submitted by Carl Oppedahl (@oppedahl) 29/Oct/18 7:44 AM

ACTIVE

PATENT CENTER ALPHA RELEASE

workbench forgets the sort order

If I pick a sort order, the workbench should remember what sort order I picked. As far as I can see, any time I browse away from the workbench and browse back, the system has forgotten everything that it knew about what I was doing in my workbench.

Voting

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Idea Actions

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PATENT CENTER ALPHA RELEASE

saved submission often doesn't work

Quite often when I save a submission package, it does not work. Later I go to look at my saved submissions, the saved submission is not there. This is very disappointing.

Voting

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Idea Actions

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PATENT CENTER ALPHA RELEASE

where are the first office action predictions?

I can't find the first office action predictions in Patent Center. Where are they?

Voting

0 votes

0 up votes
0 down votes

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ACTIVE

Idea

PATENT CENTER ALPHA RELEASE

captcha not needed for Patent Center

for any login at Patent Center, the user is required to do two-factor authentication. This is more than adequate to prove that the user is not a robot. Therefore there is no need for a captcha session. Thus you should eliminate the captcha session for logins at Patent Center.

Voting

1 vote

1 up votes
0 down votes

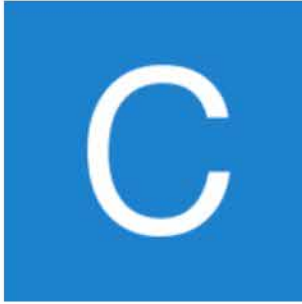
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Idea Actions

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PATENT CENTER ALPHA RELEASE



Carl Oppedahl (@oppedahl)

02/Nov/18 9:22 AM

Do not combine "documents & transactions"

In PAIR if I want "IFW" I can click on IFW with one click" In PAIR if I want "transaction history" I can reach it with one click. That is good.

But in Patent Center a poor decision has been made in the user interface. These two important frequently used resources are now collapsed behind a single heading called "documents & transactions". This means that if I am in Patent Center, whichever one of these things I need, it is now very often **two clicks away** whereas in PAIR it only required **one click** to get there. So just now for example to reach the transaction history for a particular case I had to do a first click on "documents & transactions" and then I had to click on "transactions".

In patent center the "documents" and "transactions" functions need to each have their own main click button on the main screen for a particular patent application, just as they do in PAIR.

Even more evil is that when that second screen populates, seemingly at random it sometimes populates with the "transactions" tab active and other times populates with the "documents" tab active. There seems to be no pattern with this. This means that when I am doing telephone tech support with somebody on this, I will never be able to guess what the other user is seeing.

Tags

[Edit tags]

Tags

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Save

Voting

-1 votes

0 up votes

1 down votes

- Active

ACTIVE
Idea No. 244

Idea Actions

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- Share
- Toggle navigation

- Comments [3]
- Activity
- Attachments [0]

- Community

Comments

Sort by [Latest First](#)

Submit

1. Comment



Dai Phipps (@dhipps) 02/Nov/18 10:07 AM

I actually like having the two tabs accessible from the same view as they are now. It is easy to toggle back and forth to see the transaction date of something related to the document.

[Reply]

[Attach a file]

[Edit]

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[Delete]

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Comments on this comment

Load Reply

2. Comment



Jerome Weekes Jr (@jerome.weekes.jr) 17/Dec/18 1:04 PM

(Moderator)

Thank you for your suggestion. This feature was implemented based on feedback from users during focus sessions and other outreach events. - Jerome, eMod team

[Reply]

[Attach a file]

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Add your comment



Comment Details

IFW in Patent Center often lags behind IFW in PAIR

It very often happens that newly posted documents that are visible in IFW in PAIR are not visible in Patent Center. Clearly this is a Big Problem and needs to be fixed.

A typical example comes up when I click on "correspondence" to bring up the most recently mailed correspondence notifications from the USPTO. If I do this in Private PAIR, and if I then try to actually view this newly mailed correspondence, it is always visible.

But, and this is the Big Problem, if I do this in Patent Center, and if I then try to actually view this newly mailed correspondence, quite often it is not yet visible in Patent Center.

Tags

[Edit tags]

Tags

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Save

Voting

1 vote

1 up votes

0 down votes

- Active

ACTIVE
Idea No. 245

Idea Actions

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- Share
- Toggle navigation

- Comments [3]
- Activity

- Attachments [0]
- Community

Comments

Sort by Latest First

Submit

1. Comment



Dai Phipps (@dhipps) 02/Nov/18 10:10 AM

I too experienced this early on in the alpha test. Seems to be fixed as the past few filings I completed all showed up immediately in Patent Center.

[Reply]

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2. Comment



Carl Oppedahl (@oppedahl) (**Idea Submitter**) 02/Nov/18 11:02 AM

Lucky you! It's sure not working for me. This morning I clicked in Patent Center alpha on the outgoing correspondence and not one piece of actual correspondence was visible for any of our files. So I had to go to Private PAIR to click in IFW to see our actual outgoing correspondence.

[Reply]

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3. Comment



Jerome Weekes Jr (@jerome.weekes.jr) 13/Feb/19 11:04 AM

(Moderator)

Thank you for sharing this issue. We have looked into this issue and it will be resolved in a future release of Patent Center.- Jerome, eMod team

[Reply]

[Attach a file]

[Edit]

PATENT CENTER ALPHA RELEASE



Carl Oppedahl (@oppedahl)

13/Dec/18 6:06 AM

