Subject: Please make a correction on the USPTO web site From: Carl Oppedahl <carl@oppedahl.com> Date: 6/9/2023, 2:17 PM To: "Vidal, Kathi" <kathi.vidal@uspto.gov>

Hello Director Vidal. I write to you on behalf of the Patentcenter listserv, a community of over three hundred patent practitioners before the USPTO. On the USPTO web site at <a href="https://patentcenter.uspto.gov/">https://patentcenter.uspto.gov/</a>, you say:

Patent Center has 100% of the functionality of EFS-Web, Public and Private PAIR, and is available to all users for electronic filing and management of patent applications.

This is flatly false. The true percentage might be 70% or so. Here are just a small fraction of the ways that Patent Center fails to have the functionality of EFS-Web and Private PAIR:

- The default "outgoing correspondence" filter for Patentcenter is three days since imaging, while the default "outgoing correspondence" filter for PAIR is seven days. This means that users of Patentcenter to try to "display outgoing correspondence" will very predictably not be told about some eleven percent of their outgoing correspondence. This is Patentcenter trouble ticket CP31 (click here to see it) which has been outstanding now for almost three years.
- "Sort by patent number" works correctly in the PAIR workbench, but does not work correctly in the Patentcenter workbench. This is Patentcenter trouble ticket CP33 (click here to see it) which has been outstanding now for well over two years.
- For a 35-series application (a "Hague" application), payment of an Issue Fee using the webbased tool works in EFS-Web, but is broken in Patentcenter. This is Patentcenter trouble ticket CP49 (click here to see it) which has been outstanding now for more than two years.
- During a Track-I filing in EFS-Web, the system prompts the filer to pay both of the Track-I fees. Patentcenter fails to prompt the user to pay both of the fees. This is Patentcenter trouble ticket CP92 (click here to see it) which has been outstanding since February.
- In a 35-series application (a "Hague" application), in EFS-Web the filer can select a document description of "Request for corrected filing receipt". Patentcenter fails to make such a document description available. This is Patentcenter trouble ticket CP96 (click here to see it) which has been outstanding since February.
- In a provisional application, EFS-Web permits use of the web-based corrective ADS. Patentcenter refuses to permit this. This is Patentcenter trouble ticket CP98 (click here to see it) which has been outstanding since February.
- In EFS-Web, the system guards against a possible duplicate attempt to enter the US national stage from a particular PCT application. Patentcenter fails to do so. This is Patentcenter trouble ticket CP99 (click here to see it) which has been outstanding since February.
- In EFS-Web, if you file a PCT application using a Zip file, you can select the correct filing fee for this kind of filing. Patentcenter refuses to permit the correct filing fee for this kind of filing. This is Patentcenter trouble ticket CP111 (click here to see it) which has been outstanding since February.

- In PAIR, for a 371 case, the user can go to the Continuity tab and can copy the PCT application number. In Patentcenter, it is impossible to copy the PCT application number. This is Patentcenter trouble ticket CP114 (click here to see it) which has been outstanding since March.
- PAIR provides the "status code" number for a pending patent application. Patentcenter fails to do so. This is Patentcenter trouble ticket CP116 (<u>click here to see it</u>) which has been outstanding since March.
- In EFS-Web, each acknowledgment receipt gets a unique file name. Patentcenter fails to do this. This is Patentcenter trouble ticket CP117 (click here to see it) which has been outstanding since March.

This problem with the false statement about Patent Center was reported to the USPTO with EBC ticket number 1-831173674 on May 25, 2023, but the USPTO has not taken any corrective action.

We request that you correct that incorrect statement on the USPTO web site.

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